Athlete Onboarding Details

Thank you for becoming a valued partner of Test and Train Sports! We are excited to work with you and provide the support and resources for your business to thrive.

Web Site – www.ppnsports.com This is where you go to log in through a personal computer or through a browser on your phone. (Mobile application is advise so you will receive notifications, messages etc.)

Mobile Application- Make sure to download the mobile application to your phone and sign in so you can receive notifications and communicate using your cell phone. You can do most everything through the mobile application except set up new events which need to be done using a personal computer.

PPN Sports Mobile Link- only available via mobile device or ipad

Notifications Turned on- Be sure to manage your notifications and be sure they are turned on so you can receive messages, notifications, scheduling, and other team communications.

Trouble Shooting

Peak Performance Network is supported by Chrome and Edge. There will be issues with safari, etc. so be sure to use who we support

Player and or Coaches must each have their own unique email address to identify their presence in our platform.

Only one player per account so in situations where families have more than one player in an organization, they must have 2 different email addresses.

You can only be logged into one account at a time within the same browser, you can open a secondary browser and be another player or coach.

If a player or coach is having trouble getting their account set up or logging into the system, follow these steps as 99.9% of the time it is a user error.

1. Refresh/Reload roles with mobile application (problems arise when the player/coach/parents phone updates and it does not sync properly with PPN)
2. Log out of software and log back in
3. Uninstall Peak Performance Network mobile application from your phone and reinstall
   a. If you cannot log in most likely you did not validate your email address when ppnsports.com send you a validation email. Be sure to search junk mail if you do not see it

b. If you cannot see the organization information or the organization can not see you then be sure to use the account set up link to sign up for event and you will automatically be put into that season.

Athlete Set Up

Be sure to upload all your images, videos, previous teams, family members, academics, etc.

Communications

Scheduling- You can add whoever you wish to any event so they get notified of event and can sign up to participate. When you invite them, it automatically appears on their calendar, and they get a notification.

Messaging- You can send a message to an individual or group or both using the messaging feature which is available on the mobile version and or the pc version

Email- You can select to send an email when messaging and the message will be pushed through the application and be sent to email of record and all approved to receive.

Chat- only available on mobile device. You can have multiple chat's open at the same time no matter what organization or season you are in.

Special Video Training Links:

User Experience with the mobile phone

How to sign Up for an Event

 How to Set Up a Player Account

How To add Ace Testing Data after testing

Mobile Version of how to add testing data

Mobile execution of a player for DAPS

How To Edit Player Profile

How to Add a Family Member to Player Account

How to Upload documents to payer profile

Hitter Handicap Tutorial

How to view hitter handicap from your phone

Set up and Execute Hitter Handicap

Activity Log Management by Player

Organization Onboarding- St. Cloud State Softball

How to upload documents as a player

How to download and view documents

How to set up player/coaches account

How to upload video to player account